

YOUR VIEWS COUNT..YOUR VIEWS COUNT..YOUR

# Devizes Liberal Democrats'



# NHS INQUIRY

### NAME AND ADDRESS (if different from above)

Name \_\_\_\_\_

Address \_\_\_\_\_

Postcode \_\_\_\_\_ Phone number \_\_\_\_\_

Mobile phone \_\_\_\_\_

Email \_\_\_\_\_

### TODAY'S NHS

1. Would you like to be kept informed about any cuts or changes to our local health services?

Yes  (please supply email address above)

2. Do you think local health services have got better or worse in recent years?

- Much better
- A bit better
- About the same
- Slightly worse
- Much worse

3. Which of the following statements do you think applies best to today's National Health Service? (tick all that apply)

- Is well managed and is well funded
- Spends money well
- Gets me the treatment I need quickly
- Is badly managed
- Wastes too much money
- Is slow to deliver care and treatment

4. Who do you think should decide about major changes to our local health services?

- Local health boards elected by residents
- Local health professionals
- Local council
- Health Minister in Whitehall
- Unelected body in London
- Other

Mark Fell, Katherine Callow  
Campaigners for Roundway

Dear Resident,

Ten years of Labour mismanagement has left our health service facing a savage round of cutbacks.

**The Liberal Democrats are standing alongside residents in the battle to protect vital services across our country.**

We want to build a better NHS for every resident in Britain. But to do this we need your help.

This survey is **YOUR opportunity** to have your say on the state of our NHS.

Please take a few minutes to complete and return the survey. All replies will be kept confidential.

Your responses will enable me to take up your concerns with local NHS bosses and fight more effectively to get the best for our local NHS.

### LOCAL GP SERVICES

5. Generally how often have you consulted an NHS GP at his/her surgery in the past two years?

- Never (please go to Q9)
- Once
- 2-5 times
- More

6. How many days have you had to wait for an appointment?

- 1 day
- 2 days
- 3 -5 days
- Longer \_\_\_\_\_

7. How reasonable do you feel this waiting time has been?

- Very reasonable
- Fairly reasonable
- Not very reasonable
- Totally unreasonable

**CONTINUES INSIDE**

**YOU CAN USE THE SAME ENVELOPE TO RETURN THIS SURVEY - SEE BACK**

## DEVIZES LIBERAL DEMOCRATS' LOCAL NHS INQUIRY

8. Generally, how satisfied have you been with the consultation?

- Very satisfied   
Fairly satisfied   
Not very satisfied   
Not at all satisfied

9. How do you rate the out of hours care (evenings and weekends) provided by your doctor?

- Good   
Average   
Poor

### OUR LOCAL HOSPITALS

10. Have you attended A&E during the last three years?

- Yes   
No (please go to Q14)

11. Which hospital did you attend (please write name of hospital below)?

(If more than one hospital, put hospital you attended most)

12. How long did it take for you to be seen?

- Up to one hour   
1-2 hours   
2-4 hours   
Longer (please state) \_\_\_\_\_

13. How long did it take for your problem to be diagnosed after being seen?

- Up to one hour   
1-2 hours   
2-4 hours   
Longer (please state) \_\_\_\_\_

14. If you have been referred by your GP to a hospital, how long did you wait between being referred by your GP and being seen for the first time by the hospital doctor?

- Haven't been referred (go to Q19)   
Up to two weeks   
2-4 weeks   
1-3 months   
Longer \_\_\_\_\_

15. How reasonable do you feel this waiting time was?

- Very reasonable   
Fairly reasonable   
Not very reasonable   
Totally unreasonable

16. What was the longest you have waited to receive any treatment which the hospital doctor said you needed? (i.e. an operation or drug therapy)

- Up to four weeks   
1-3 months   
4-10 months   
Longer \_\_\_\_\_

17. On how many occasions have you paid privately to see a consultant during the past two years?

- Never (please go to Q19)   
Once   
Twice   
More \_\_\_\_\_

18. Typically, how long have you had to wait to see a private consultant?

- Up to two weeks   
2-4 weeks   
1-3 months   
4-6 months   
Longer

19. How do you rate the condition of the hospital and its buildings?

- Excellent   
Good   
Average   
Poor   
Very poor

### HOSPITAL IN-PATIENTS

20. How often have you been admitted to hospital as an NHS in-patient during the last two years?

- Never (please go to Q28)   
Once   
Twice   
3-5 times   
More

21. Which hospital were you admitted to? (please write name of hospital below)

(If more than one hospital, put hospital you attended most)

22. How satisfied have you been with the nursing you have received? (at the hospital in answer to Q.21 above)

- Very satisfied   
Fairly satisfied   
Not very satisfied   
Not at all satisfied

23. How soon after your admission did you see your consultant? (If admitted more than once give longest wait)

- Same day   
Within 2 days   
Longer \_\_\_\_\_   
Never

24. How satisfied have you been with the hospital food you have received? (at the hospital in answer to Q.21 above)

- Very satisfied   
Fairly satisfied   
Not very satisfied   
Not at all satisfied (please give details)

## DEVIZES LIBERAL DEMOCRATS' LOCAL NHS INQUIRY

25. How clean did you consider the hospital to be? (at the hospital in answer to Q.21)

- Very clean   
Fairly clean   
Not very clean   
Not at all clean

26. Were you aware of any problems with MRSA or other hospital related infections during your stay?

- No   
Yes (please give details)

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27. Overall how did you rate your stay in hospital?

- Very good   
Fair   
Poor   
Very poor

### NHS DENTISTRY

28. Are you registered as an NHS patient with a dentist?

- Yes   
No

29. Have you or anyone in your family experienced any problems in trying to get dental treatment with a local NHS dentist?

- Yes   
No

30. Have you been to a dentist for a check up in the last twelve months?

- Yes   
No

### PRIVATE HEALTH CARE

31. At the last election, the Conservatives wanted to allow some people to *jump waiting lists* by giving them NHS money to go private.

Do you think this would be fair?

- Yes   
No   
No opinion

32. A hip replacement operation costs about £9,000 in the private sector. Under Conservative plans, patients would have to pay over £5,000 of this. Do you think this is fair?

- Yes   
No

### GENERAL HEALTH ISSUES

33. Do you think that mixed sex wards are acceptable?

- Yes   
No   
No opinion

34. The Labour Government has given NHS nurses a pay rise of less than 2% this year. Do you think this is fair?

- Yes   
No

35. The Liberal Democrats are campaigning for more screening so that serious illnesses like cancer and heart disease are diagnosed earlier.

Do you support these plans?

- Yes   
No

36. Generally, how satisfied are you with the way in which the Government is handling the NHS?

- Very satisfied   
Fairly satisfied   
Not very satisfied   
Not at all satisfied

### ABOUT YOU AND YOUR FAMILY

37. Do you have any children in education? (please tick all that apply to your children)

- Nursery or pre-school   
Primary school   
Secondary school   
University

38. Which of the following best describes your home?

- Owned outright   
Own with mortgage   
Council housing   
Other social housing   
Privately rented

39. What year were you born? \_\_\_\_\_

40. If you would like to receive email updates on Liberal Democrat campaigns in our area, please provide your email address \_\_\_\_\_

### OTHER ISSUES

41. Which of the following issues are the THREE most important for you and your family?

- |                |                          |             |                          |
|----------------|--------------------------|-------------|--------------------------|
| Health         | <input type="checkbox"/> | Education   | <input type="checkbox"/> |
| Tackling crime | <input type="checkbox"/> | War in Iraq | <input type="checkbox"/> |
| Pensions       | <input type="checkbox"/> | Taxes       | <input type="checkbox"/> |
| Environment    | <input type="checkbox"/> | Economy     | <input type="checkbox"/> |
| Transport      | <input type="checkbox"/> | Other _____ | <input type="checkbox"/> |

42. It's over four years since Labour took Britain to war in Iraq. Do you support Labour's war?

- Yes   
No

43. If you have had to call the Police in the last two years, how satisfied were you with the response you received?

- Very satisfied   
Fairly satisfied   
Not very satisfied   
Not at all satisfied

**CONTINUES OVER**

# YOUR VIEWS COUNT..YOUR VIEWS COUNT..YOUR

44. Do you support the Government's plans to introduce compulsory ID cards in Britain?

- Yes   
No

45. Compared to other issues, how important are environmental issues to you?

- Much more important   
Slightly more important   
Same as other issues   
Slightly less important   
Much less important

46. Do you feel that the services provided by our local Council give good value for your council tax money?

- Yes   
About right   
No

47. Does your street or any streets you use have a problem with any of the following?

*Name of street*

- Litter and rubbish  \_\_\_\_\_  
Abandoned cars  \_\_\_\_\_  
Broken streetlights  \_\_\_\_\_  
Poor quality pavements  \_\_\_\_\_  
Pot holes in the road  \_\_\_\_\_  
Anti-social behaviour  \_\_\_\_\_

48. Which party would you be most likely to vote for if there was a General Election tomorrow?

- Liberal Democrats   
Labour   
Conservative   
Lib Dems or Labour   
Lib Dems or Conservatives   
Green   
UKIP   
Never vote

## Devizes Liberal Democrats

C/o 31 Thurnham Court  
Thomas Wyatt Rd  
Devizes, Wilts  
SN10 5FL

## How to return your Survey

Returning this survey is easy!

Just fill in the survey and then place back in the envelope making sure the address above is in the window. Leave outside your front door Tuesday evening after 6pm for collection or post to the above address.

# Save our NHS

Local Lib Dems are campaigning to improve our local health services.



Hospitals and vital care services are under threat across the country.

It is the worst round of cuts since the last Conservative Government.

Meanwhile Tony Blair and Gordon Brown have spent billions on an illegal war in Iraq.

Local people deserve much better.

## Help the Lib Dems win for our NHS

With your support, we can fight to protect and improve our local NHS.

Display a Lib Dem poster at the next election

I would like to vote by post in future

I would like to contribute to the cost of this survey  
£5  £10  £20  Other £ \_\_\_\_\_

Please make cheques payable to "Devizes Liberal Democrats".

(A donation of £9 or more entitles you to membership of the Liberal Democrats  
Please tick here if you do not want to become a member.)

## It's a two horse race

Con  
1st

Lib  
Dem  
2nd

Only the Lib Dems can beat the Conservatives here in Devizes.

Lab  
3rd

2005 General Election Result in our area

The Lib Dems and their elected representatives may use the information you provide to contact you about issues you may find of interest. Some of these contacts may be automated. You can opt out of some or all contacts at any time by contacting us.

Printed on RECYCLED PAPER by K Callow at 46 The Fairway, Devizes